

We're here to help you... **BUT not for LONG!**



The Canada Revenue Agency (CRA) is making some changes that are going to affect **YOU**.

This time next year, you will no longer be able to walk into your nearest tax office for service.

- **You won't be able to walk in and get answers to your individual or business tax questions.**
- **You won't be able to walk in and get help with your tax return**
- **You won't be able to walk in and solve problems with your Family Tax Credit or GST rebate.**

Instead, you'll have to phone ahead and make an appointment. Get ready to wait. There just aren't enough staff to handle all the calls we get now. Cutting client service staff will put you in a very long line to get the service you need. Can't afford to sit waiting on a phone line? Your government doesn't seem to care.

By this time next year, the Agency will have also closed all its cash counters.

- **You won't be able to drop off a tax payment.**
- **You won't be able to make cash payments at any CRA location.**
- **You won't be able to receive a receipt immediately from CRA for your payment.**

We think you should be able to make your tax payments the way you want to.

We're the people who work at the Canada Revenue Agency. We want to help you.

We want to make sure that you receive all the necessary information in order for you to pay the right amount of tax. We want to make sure you're receiving the child tax credits and GST rebates that you're entitled to.

You're paying for these services. You deserve to keep on receiving them.

You shouldn't be forced to get your tax information from a company that will either charge you or take a piece of your refund.

The government wants your tax dollars. Why are they making it more difficult for you?

Right now, we're still here. But by April 2006, we'll be gone. Help us keep the services you need, where you can get them.